

Upgrade from Sage BusinessVision version 2018/2019 to version 2023

Important notes:

- The installation may reboot your server or workstation without notice. Please close everything before you start the installation
- A conversion is required after the update. Ensure there is a good backup of the data before the conversion.
- This document is for Standard Edition. If you install another edition, the screenshots might be slightly different.
- BV2023 uses the same license information as BV2018/2019. You should not be asked to enter the activation key if upgrading from BV2018/2019.
- If you have a third party application, please check to make sure it will work with Actian Zen v15 because BV2023 does not use Pervasive Engine v10 anymore.

System requirements for Sage BusinessVision 2023

- Read [System requirements](#)

Download the 2023 update:

- Download [Client Server Edition](#)
- Download [Standard Edition](#)
- Download [Small Business Edition](#)
- Download [Limited Edition](#)
- Download [Retail Edition](#)

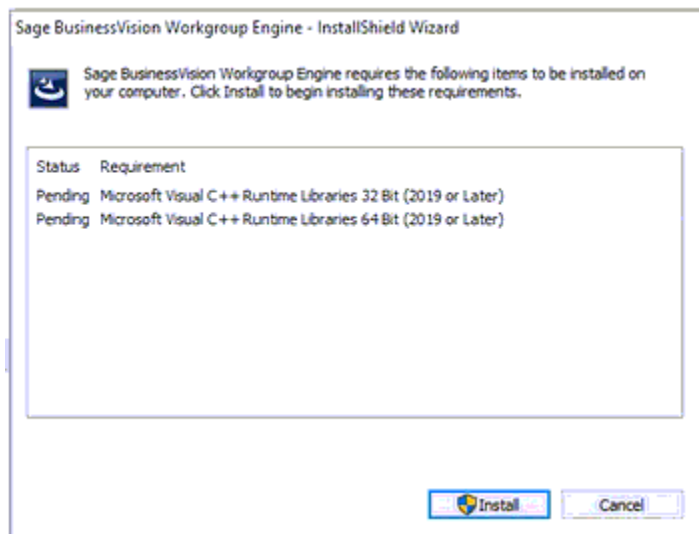
When running the executable, the installer will be extracted. The default location is C:\Sage folder. You should see a folder like this: C:\Sage\Sage BusinessVision Accounting 2023 – SE.

UPGRADE DATABASE ENGINE ON THE SERVER

- Sage BusinessVision 2023 requires the Actian 15 workgroup engine for Limited Edition, Retail Edition, Small Business Edition, and Standard Edition, and the Actian server engine for Client Server Edition.
 - Skip this step for Limited edition
1. Run **launch.exe** from the installer:

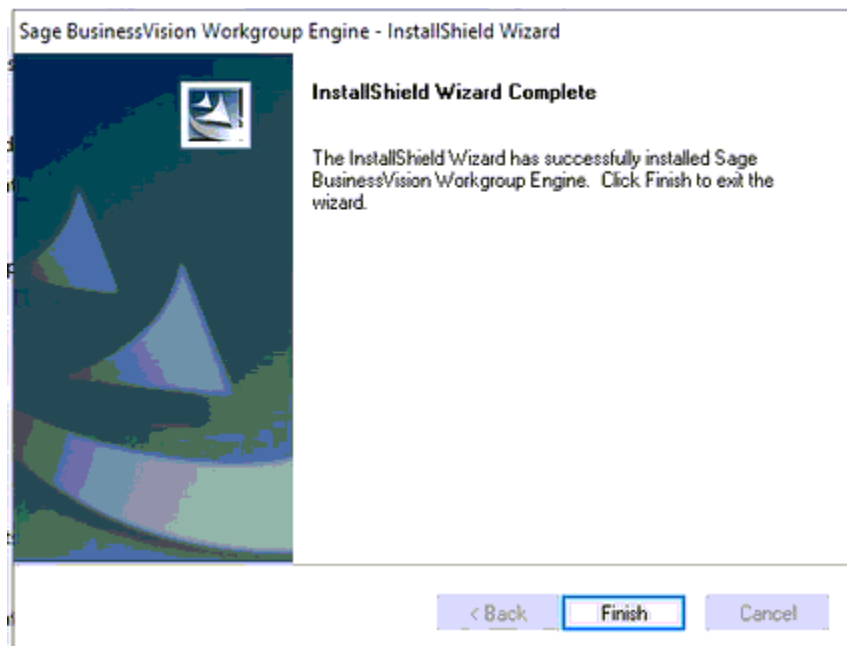
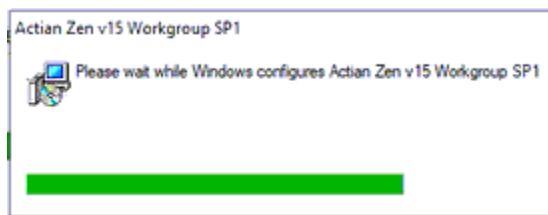
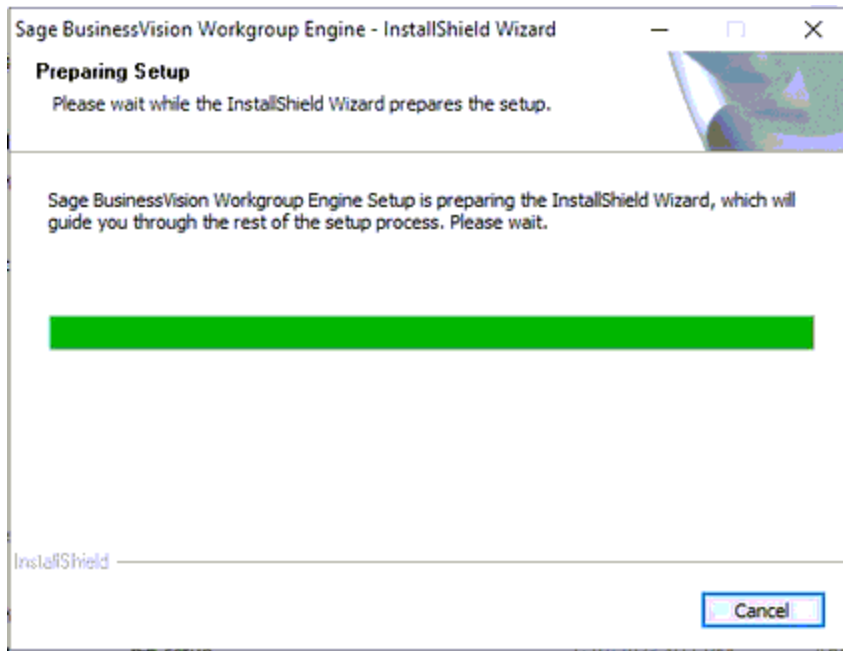


2. Select **Install Database Engine**



3. Click **Install**

The server might be rebooted at this point. When it comes back, if the install does not continue, restart step 1.

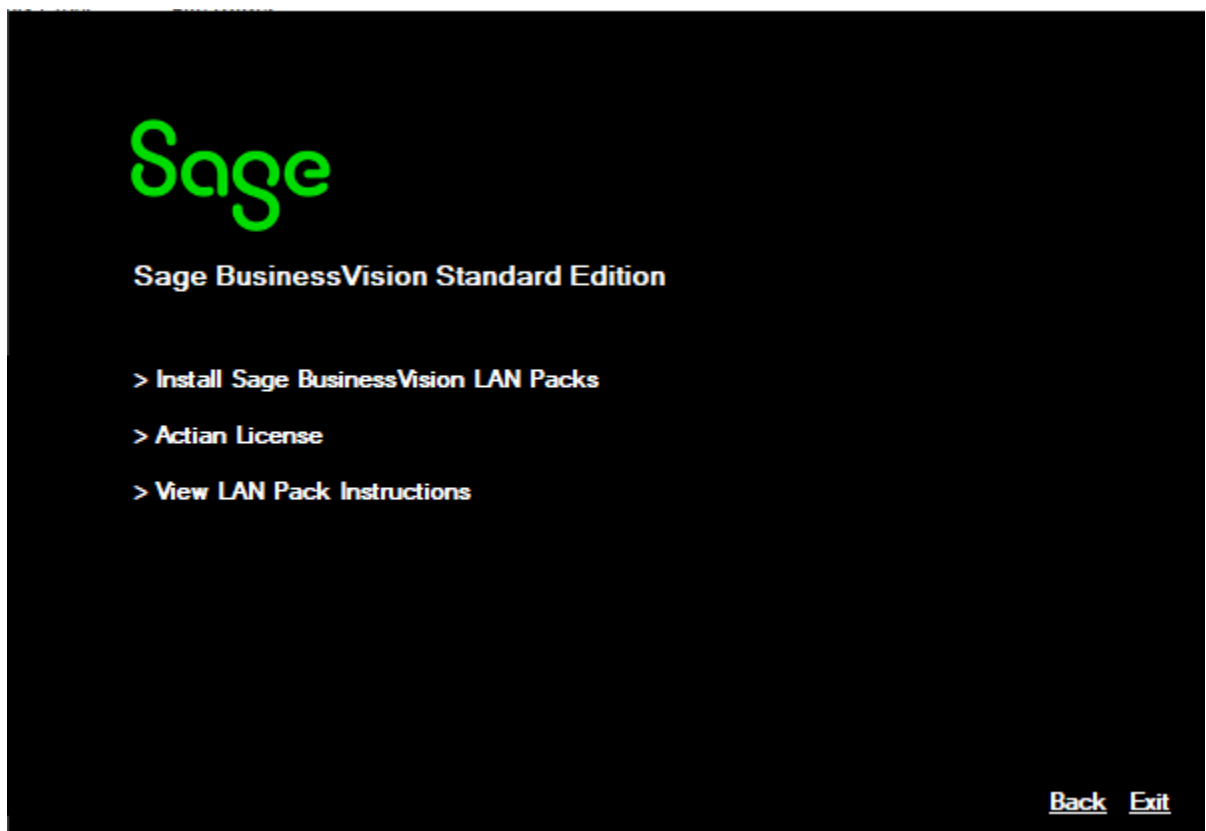


Click **Finish** to complete.

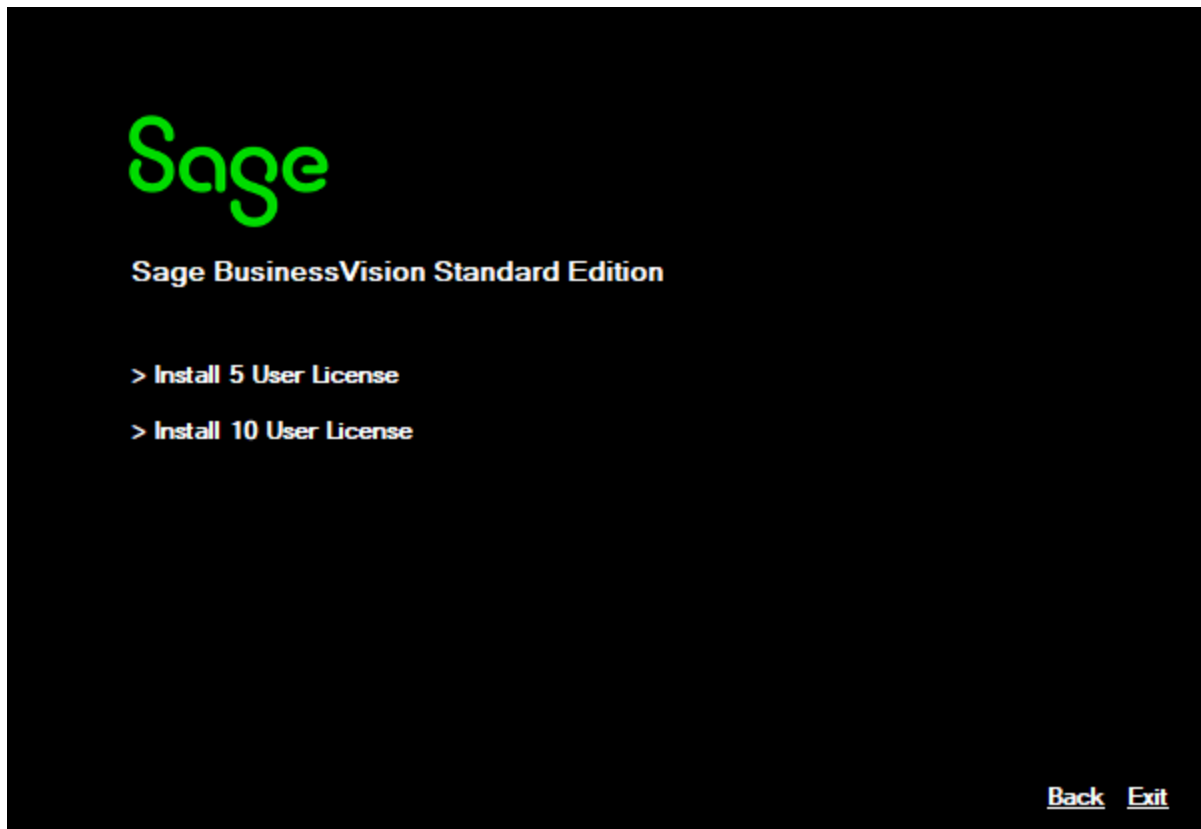
4. Run **launch.exe** from the installer again to install additional Actian license.



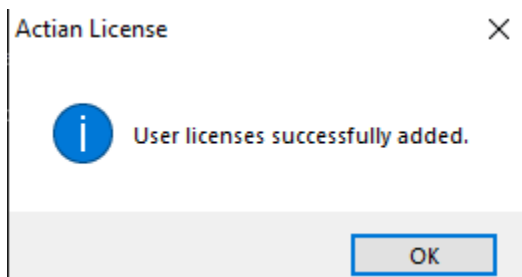
5. Select Multi user LAN Packs



6. Select Action License



7. Select the number of license that you are licensed for.



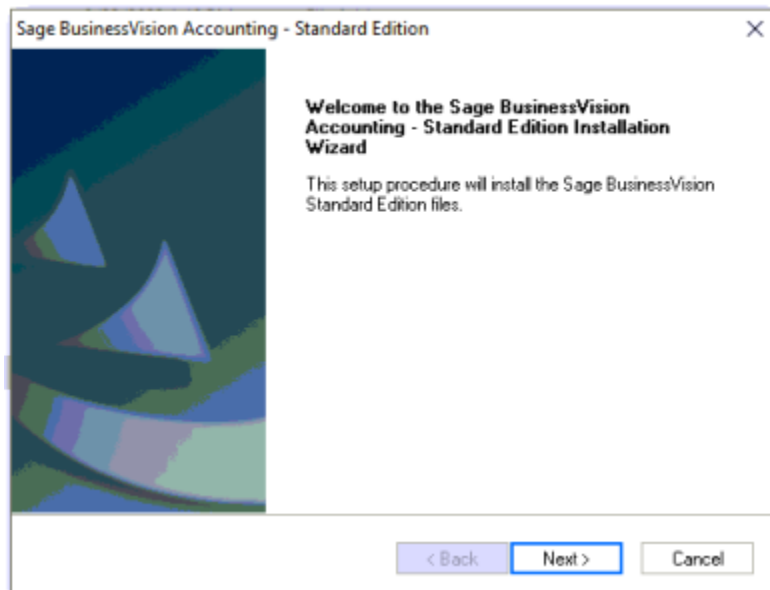
8. Click **OK** to complete

UPGRADE SAGE BUSINESSVISION PROGRAM ON CLIENT COMPUTERS

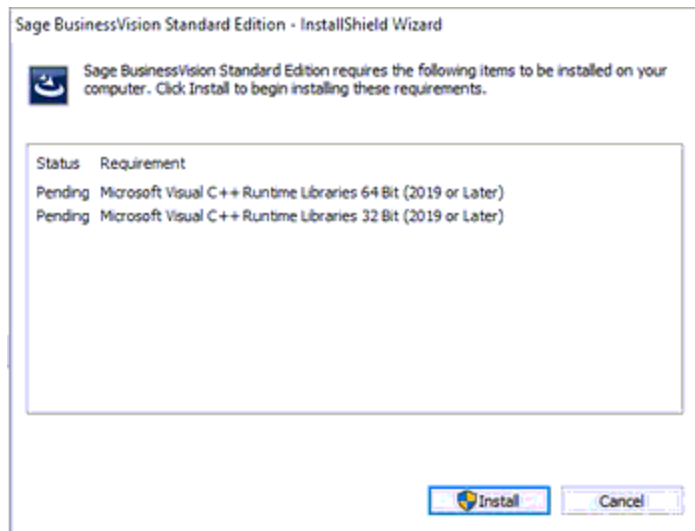
1. Run **launch.exe** from the installer



2. Select **Install Sage BusinessVision**

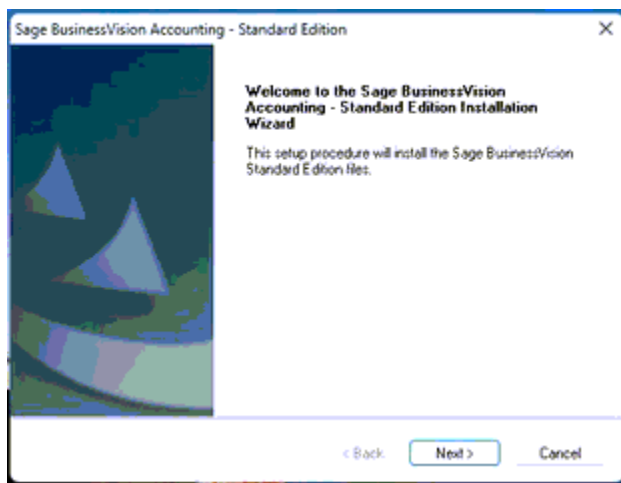


3. Click **Next**

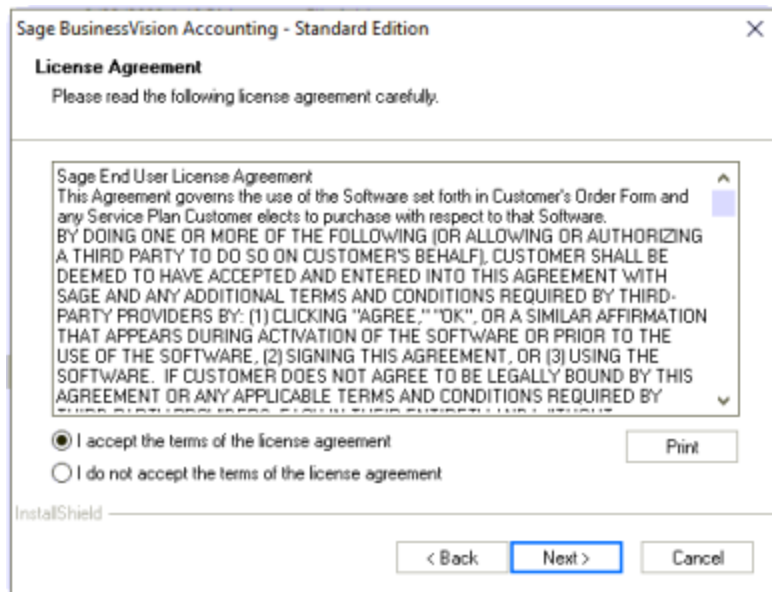


4. Click **Install**

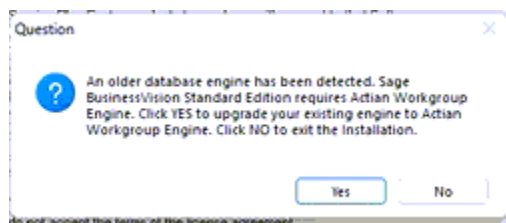
The computer may be rebooted automatically at this point. Once the computer come back, the installatin should continue automatically. If it does not start automatically, start from step 1 again.



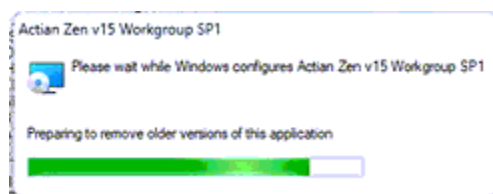
5. Click **Next**



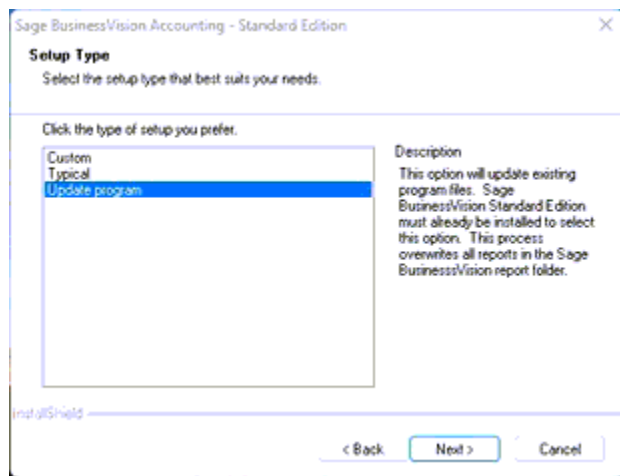
Select **I accept the terms of the license agreement** and click **Next**



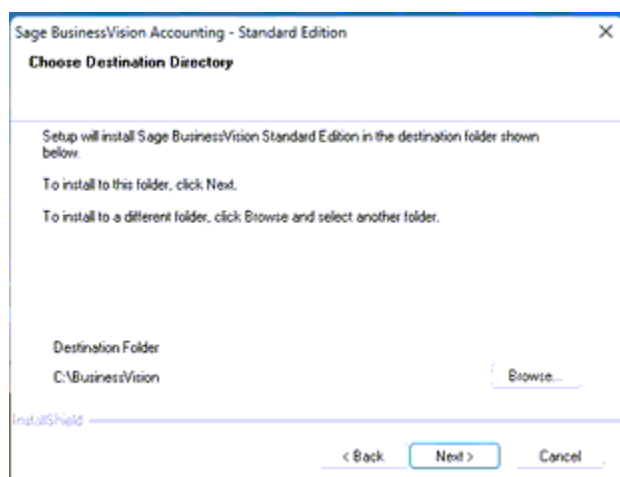
6. Click **Yes** to remove Pervasive to install Actian Zen v15 workgroup engine.



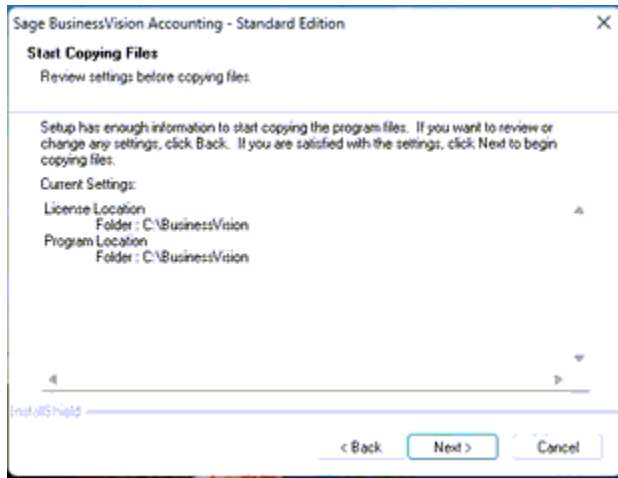
After Actian completes the installation, Sage BusinessVision will be upgraded.



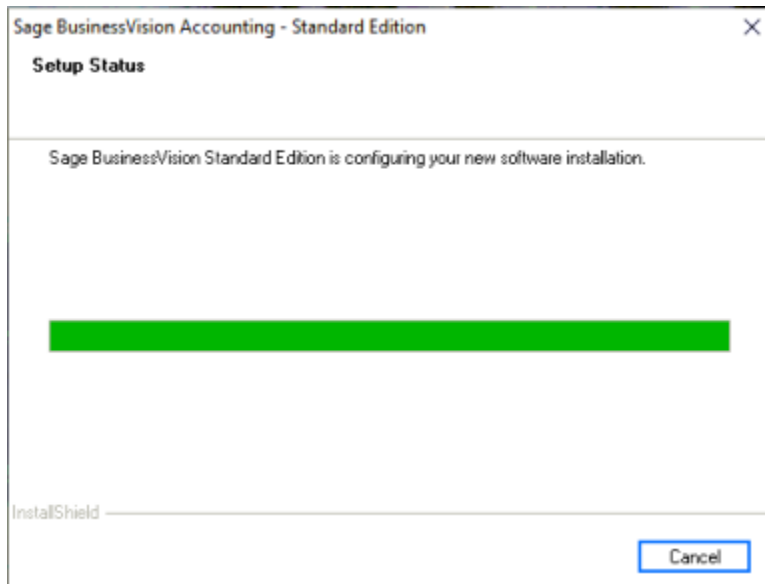
7. Select **Update program**



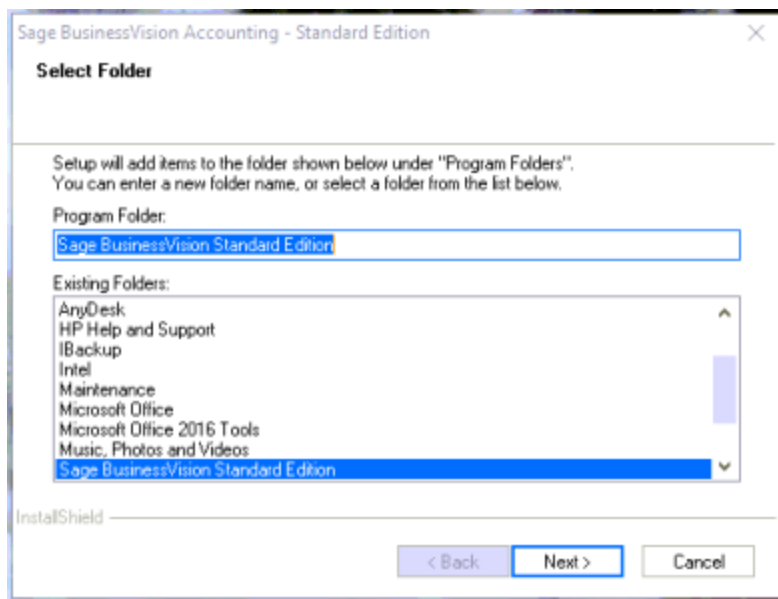
8. Click **Next**



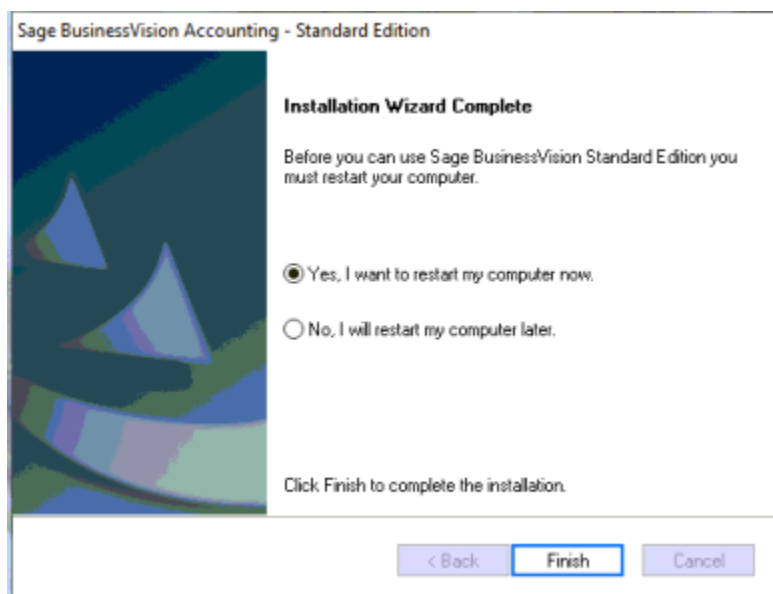
9. Click **Next**



It is important that you see the next two screens. If you don't these windows, minimize everything on the screen since they may be behind other windows.



10. Click **Next**



11. Close everything on the computer and click **Finish** to reboot the computer.

CONVERT DATA TO 2023 VERSION

After the upgrade completes, the first user who logs in a company file will get the prompt to convert data. Ensure you have a good backup then click Yes to convert.